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| **Personal Details** |  |
| |  |  | | --- | --- | | **Name** | Pritam Biswas | | **Date Of Birth** | 26/01/1996 | | **Present Location** | Pune | |  |
| |  | | --- | | **Experience Summary** | |  |

➢4.1 years- Experience of Development, Support and maintenance, Upgrade in PeopleSoft Project in IBM. ➢Currently working in PeopleSoft implementation project in Accenture.

➢Exposure of working in Finance module and HCM module.

➢Technical knowledge and hands on experience in People tools versions 9.1 and 9.2   
➢Have worked on PeopleSoft HRMS application versions 8.55 to 8.58   
➢Have worked on technical aspects as: creating PeopleSoft Objects like Field, Record, Page, Component,

File Layout, Application Engine, BI Publisher Report, Form etc.

➢Have worked on creating SQRs.

➢Have worked on creating Application Engine.

➢Have worked on creating BI Publisher report.

➢Have worked on creating PS Query.

➢Have hands-on experience in generic Event mapping.

➢Have worked on PeopleSoft Job and Job Stream management through IWS. ➢Have Basic idea of Control M to Schedule and monitor Jobs.

➢Have basic idea of Service Now, JIRA and PHIRE as ticketing tool.

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| **Skills** |

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| Technical Skills |

➢Technologies: PeopleSoft- ERP, HRMS Applications V 8.X   
➢Operating Systems: Windows (all versions till 10), Mac OS (10.9 to 10.13)   
➢Programming Language: C, Python (Beginner), PeopleCode, SQR   
➢Tools: People Tools 8.54 to 8.58, Oracle SQL Developer, App Designer, Tectia Client, ServiceNow,

WinScp, IWS, Control M.

➢Databases: Oracle. DB2, SQL Server 2005   
➢Reporting Tools: SQR, PS Query, BI Publisher   
➢Industries: HCM, Finance

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| Soft Skills |

➢Dedicated to work.

➢Eager to adopt new skills.

➢Good communication and Presentation Skill in English, Hindi, Bengali. ➢Interested in solving analytical problems.

➢Good Team player.

➢Can adopt any hazardous Situations

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| **Educational Qualifications** |

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| Degree | Institution | Stream | Percentage/ CGPA | Year Of Passing |
| B.Tech | National Institute Of Technology  Durgapur | Electrical  Engineering | 8.41 | 2017 |
| 12th Higher Secondary | Burdwan Municipal High School | Pure Science  (includes Computer Science) | 82.24 | 2013 |
| 10th Secondary | Burdwan Municipal High School | All Subjects | 87.2 | 2011 |

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| **Job History** |

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| IBM India Pvt Ltd | July 2017 to May 2020 |
| Accenture India | June 2020 ti till date |

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| **Professional Summary** |

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| Employer / Client | IBM India / CitiGroup Finance |
| Project | PeopleSoft Production Support and Maintenance |
| Tenure | October 2017-December 2018 |
| Responsibilities | ➢Provide Technical Support  ➢Provide Analysis of any PeopleSoft related issue coming to Level 2 support Team ➢Working and supporting in 6 Applications: CRC, ETL, APSS, CitiGL, CBSI, FRS.  ➢Support User directly when issue comes.  ➢Host Team meetings to update and manage Status of all issues.  ➢Create Calendar for Autosys Jobs, Batch files to run.  ➢Support on Green Zones and Production Checkouts.  ➢Make Daily/Weekly Reports in various   applications  ➢Analyze and solve Problem Tickets, Incidents ➢Can handle ServiceNow tool to create, modify Incident Tickets, Change Requests  ➢Have Worked on Full NDM Certificate   Update, NDM Testing and got successful   signoff from 16 clients.  ➢Have worked on DSMT Load Activity and did Checkout from team  ➢Have worked on COB Test Activity and |

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|  | provided Checkout from Team.  ➢ Experience in monitoring Jobs and analyzing Failures from Process Monitor, App Designer, SQL Developer, Tectia Client  ➢Attend Meetings with Clients and update on behalf of Team. |

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| Employer / Client | IBM India / AXA Insurance Uprade |
| Project | PeopleSoft HCM Development and Upgrade |
| Tenure | January 2019-September 2019 |
| Responsibilities | ➢ Assigned in AXA upgrade Team as a  developer for upgrading Peoplesoft Version 9.1 to 9.2.  ➢ Have worked in Mapping and tracing all steps for a Peoplesoft Upgrade Project.  ➢ Have worked on identifying different objects like Bolt-on, Custom, Peoplesoft modified objects.  ➢ Have worked on Retrofitting Peoplesoft   objects to make a development environment. ➢ Have worked on Data Reconciliation process in every intermediate environment.  ➢ Have worked on SQR analysis, creating PS Query, Pages, records, components, menus etc.  ➢ Have worked in Batch Process running in each intermediate phase for Testing purpose. |

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| Employer / Client | IBM India / AXA Insurance Support |
| Project | PeopleSoft HCM Enhancement and Support |
| Tenure | October 2019-Present |
| Responsibilities | ➢ Worked on Basic enhancement and support.  ➢ Have worked in creating PS Query ➢ Have created SQR, modified SQR.  ➢ Have worked in Job management and Job Scheduling for PeopleSoft through IWS.  ➢ Give Technical Support as L2 team. |

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| Employer / Client | Accenture India / Florida PALM Project |
| Project | PeopleSoft Finance implementation |
| Tenure | June 2020-Present |
| Responsibilities | ➢ Currently working on developing interfaces, reports, workflow, form, PS Query, BI  Publisher from scratch.  ➢ Worked on creating App Engine, App  package, Component Interface, multi-level Page, XML Report.  ➢ Supporting as resolving Service request   raised while doing production release. Tickets |

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|  | are expected to be resolved within stipulated timeline.  ➢ Mentor Associate developers and supervise their tasks. |

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| **Achievements** |

➢Got Acknowledgement from Client for Excellent, Uninterrupted and Professional Support within 6

months.

➢Got acknowledged for leading Yearly COB Activity in 8 months experience.

➢Got Manager’s Choice Award for 4 times in 2 years from 2 projects. ➢Got 5 IBMer’s appreciation in 2 years from 2 Projects.

➢Have been awarded with Eminence and Excellence Award, IBM.

➢Had been awarded with Rising Star Award, IBM.

➢Have been awarded with Shining Star Award, Accenture.

➢Recipient of **Central Sector Scheme of Scholarship for College and University for year 2013, 2014 .**➢Recipient of **Dr. B. R. Ambedkar Medha Puraskar 2011 .**

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| **Extra Curriculars** |

➢Singing   
➢Sketching

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